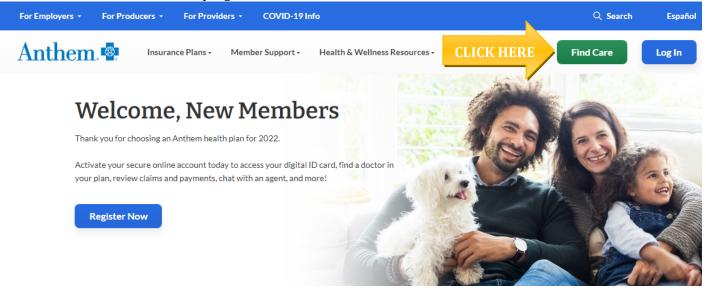


Step 1: Go to: <u>www.Anthem.com/ca</u>

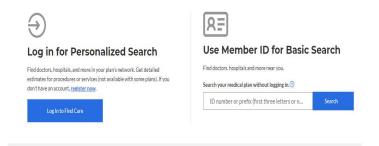
Click on the "Find Care" on the top right corner



Step 2: There are two ways to search for a doctor.

Anthem Members: Click on "Login" with your Username and Password

For Guests: Following the below steps.





Select a plan for basic search

Find out if a doctor, hospital, or other care provider is in-network for the plan selected.

When searching under the GUEST option, you have a series of drop-down boxes.

Click on the drop-down boxes for the appropriate answers:

Select a plan for basic search	
	How to answer the drop down questions:
Select the type of plan or network	
Medical Plan or Network (may also include dental, vision, or pharmacy benefite)	What type of care are you searching for? Medical
Care Providers for Behavioral Health & Substance Use Disorder	
Services are listed under Medical Plan or Network.	Select the state where the plan is offered Elect your state that you live in
Select the state where the plan or network is offered. (For employer- sponsored plans, select the state where your employer's plan is contacted in. Most of the time, it's where the headquarters is located.)	What type of plan do you want to search with?
California	Medical (Employer-Sponsored)
Select how you get health insurance?	Select a plan/network:
Medical (Employer-Sponsored)	If enrolled in HMO - California only, please select: • Blue Cross HMO (CACare) – Large Group
Select a Plan or Network	 Select HMO Priority Select HMO Vivity
Blue Cross PPO (Prudent Buyer) - Large Group	o Vivity
	If you are located in California, enrolled in EPO, PPO, and H.S.A. plans, please select: Blue Cross PPO (Prudent Buyer) -Large Group
	O blue cross r r o (r rudent buyer) -Large Group
	If you are NOT located in California, enrolled in the EPO, PPO and H.S.A. plans, please select: • National PPO (BlueCard PPO)
Cancel Continue	

Then click "Continue"

Step 3:

Search for care by

- Enter your City or County or Zip Code
- Specialty, Name, NPI, or License Number
- You also have the ability to click on any of the quick link Care Provider listed in blue

Find Care				
O Search for care by specialty, name, NPI or license number				
寻找护理				
Q 2 Care Action Items				
Find a testing center near you with our COVID-19 Test Site Finder				
Search by Care Provider 💿				
Primary Care	+ Urgent Care	Behavioral Health	Lab (Blood Work)	Imaging (MRI or X- ray)

If you enter a provider's Name and your zip, a list of providers will generate that have similar names. To view the full list of providers with similar names, please click on "View All"

90017	, ○ Smith	
	Provider Name Kathryn Smith, M.F.T. Ø 0.08 miles øvrøy 1127 Wilshire Bivd Ste 1618,Los Angeles, CA 90017 Los Angeles County, CA Jacquelyn Elaine Smith, L.C.SW. Ø 0.56 miles øvrøy 617 5 Olive St Ste 906,Los Angeles, CA 90014 Los Angeles County, CA Lemuel J. Smith, M.D. Ø 114 miles øvrøy 1711 W Temple St.Los Angeles, CA 90026 Los Angeles County, CA	CLICK HERE View All
	Lorene A. Smith, L.C.S.W. © 2.37 miles away 2967 Scott PI,Los Angeles, CA 90026 Los Angeles County, CA Amanda L. Smith, L.M.F.T.	
	© 2.37 miles øvøy 2967 Scott PI,Los Angeles, CA 90026 Los Angeles County, CA	

A list of providers will populate per your search. You can print or email the list to your personal email if you choose.

🖨 Print 🛛 🖾 Email

Step 4: HMO Plan - I am enrolled in the HMO plan how do I find my doctor's PCP ID number?

- After entering your City or County or Zip Code
- Click on the "Primary Care" button under the Search by Care Provider section

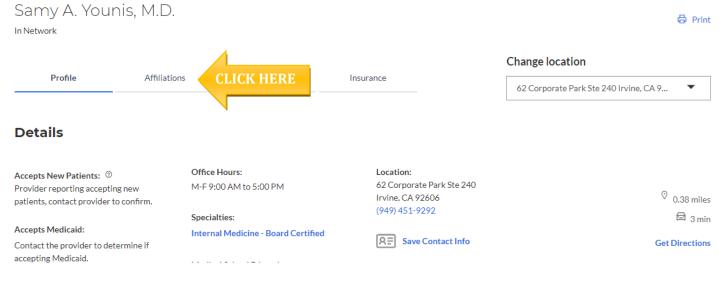
Search by Care Provider ()

Primary Care	Lab (Blood Work)	Imaging (MRI or X- ray)	Hospital
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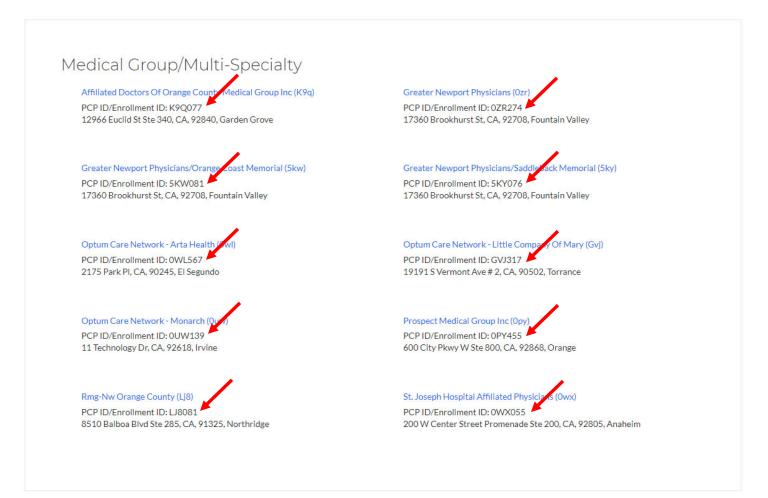
When the search populates with providers in your area you will need to determine which PCP ID/Enrollment ID number to use to designate them as your primary care physician. To view this information, please click on the "View Details" button for the specific provider you are interested in.

			List View §≣	Map View 📀
Samy A. Younis, M.D. 62 Corporate Park Ste 240 Irvine, CA 92606 Orange County, CA	In Medical Network Male PCP ID:0PY455 <u>View All</u> Internal Medicine	2 Recognition/Tier	CLICK HERE	View Details
(949) 451-9292 View More Addresses ♥ 0.38 miles				
62 Corporate Park Ste 125 Irvine, CA 92606 Orange County, CA	In Medical Network Female PCP ID:0UW939 <u>View All</u> Pediatrics			View Details
(949) 752-7575 ♥ 0.38 miles	General Practice			

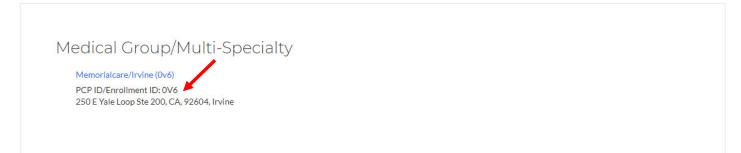
You will then land on the provider's details page. To view the medical groups the provider is affiliated with, please click on the "Affiliations" tab.



Please note that your provider may participate in numerous medical groups. Please utilize the PCP ID/Enrollment ID which corresponds with the medical group of choice for your enrollment. Please note Primary Care Physicians a six-digit code, as indicated within the below screenshot:



If there is no "PCP ID/Enrollment ID" code reflected, the member would use the code beside the Medical Group name. Please note medical groups have a 3 digit code for the below example the medical group code is "0V6" as the screenshot below indicates.



Step 5: HMO Plan - How to search for Medical Groups

- After entering your City or County or Zip Code
- Enter in "Medical Group" within the Search Field
- Click on IPA/PMG (Medical Group) to view a complete list of medical groups in your HMO network.

90017	O Medical Group	
	Specialties	Show More
	IPA/PMG (Medical Group) CLICK HERE	
	Medical Genetics	
	Behavioral Health Group	
	Practicing Medical Group	
	DME/Medical/Surgical (Medical Equipment)	

Once the listing of Medical Groups appears, one will need to do the following:

- Under PCP drop-down menu
- Select "Can Serve as PCP"
- The medical groups that state 'Practicing Medical Groups' can serve as Primary Medical Groups. (3 Digit Alpha Numeric Code)

90017	IPA/PMG (Medical Group)	
		① View important information about this tool
← Back to Find Care		
Type PCP Distance Special	y Sub-Specialty Recognitions/Tier Level of Care Area of Expertise	Sort by: Distance
Profile Can serve as Primary (83) (6)	Care Physician (PCP)	
	(c	
	*	
Clear	Close	

Important to Remember for HMO:

- HMO care is managed by the <u>medical group</u> your choose.
- Make sure the doctor you choose has a contract with the <u>medical group</u> you select.
- Make sure the medical group you elect is part of the correct HMO network.
- If you are trying to coordinate to have the opportunity to utilize a specific hospital, make sure that both the doctor and the medical group are contracts with the hospital However, it is up to the medical group as to which hospitals they utilize regardless of contractions.
- For members to get to use the specific hospital for non-emergencies certain requirements must be met:
 - The hospital must be in Anthem's network of contracted hospitals
 - $\circ \quad \ \ {\rm The \ admitting \ doctor \ must \ have \ admitting \ privileges \ as \ the \ hospital.}$
 - The medical group must approve the hospital admission. The medical group may send the member to a different facility.